

## **Ring Christmas Treataways – Terms & Conditions – 13/12/2024**

Subject to these Terms and Conditions, all persons who are part of the Dogs Trust Home from Home foster carer network at the time of this Promotion are eligible to take part in the Ring Christmas Treataway service.

The Robin Collective will facilitate the Promotion on behalf of Ring, the Promoter.

The Robin Collective shall be the Data Controller of the personal data provided by customers as part of this Promotion. For details about how personal data will be used for this purpose, please refer to The Robin Collective's [Privacy Policy](#).

How do I take part? Ring Christmas Treataways service is available to all Dogs Trust Home from Home foster carers in Basildon, Manchester, Cardiff, Kenilworth and Canterbury. Customers can sign up to receive the service by visiting <https://en-uk.ring.com/pages/treataway> or [ring.com/treataways](http://ring.com/treataways) from 9:00am Monday 2nd December 2024 before the closing date of 12:00pm 11th December 2024. Signing up to the service is free of charge and Christmas Treataways are available on a first come, first served basis - whilst stocks last. Customers must complete all data fields in the sign up form in order to receive the service. By signing up, customers grant permission for The Robin Collective to use their contact details for the sole purpose of facilitating delivery of the service, on behalf of Ring.

What can I receive? Customers will receive one package containing a Christmas Treataway, including packaged dog-friendly treats, tug toy and [Ring Indoor Camera](#). Packages will be delivered free of charge.

How will this be delivered? Christmas Treataways will be delivered through reputable, trusted third party delivery providers that adhere to The Robin Collective's [Privacy Policy](#). In participating in the service, all customers agree to share their delivery details as part of the service sign up - if a valid delivery address is not provided, the customer will not be able to receive their Christmas Treataway.

When will it be delivered? Ring Christmas Treataways service will be delivered to customers on Friday 13th of December, 2024. Customers will be notified of their two hour delivery window by email, following their sign up to the Ring Christmas Treataways service, as well as a reminder text on the day of the event (13/12/2024). It is the customer's responsibility to make sure someone is available to receive the delivery during their allocated delivery window - in the event no-one is able to receive the delivery during the allocated slot, we will try to re-deliver but cannot guarantee an alternative slot. In the event of cancellation, the provider reserves the right to deny delivery of service.

Restrictions During the entry window listed above, customers must be located in the UK and must provide a delivery address within the listed regions listed in these Terms and Conditions. They must be over the age of 18 and have access to the email account used to sign up to the Ring Christmas Treataways service. Customers must be available to receive delivery of the

Christmas Treataway at their specified delivery address on 13th December 2024. Entries are limited to one entry per customer.

Other Key Terms

Christmas Treataways are not exchangeable for other goods or services.

Christmas Treataways are available on a first come, first serve basis. Once the Christmas Treataways sell out, they will not be renewed.

The Promoter accepts no responsibility for incorrectly completed, lost or delayed entries, notices, acceptances, incorrect details submitted by you relating to the service.

The decision of the Promoter is final and no correspondence will be entered into.

Entry and delivery of the Service is free. The Promoter reserves the right to suspend, cancel or amend the service, draw and / or review and revise these Terms and Conditions at any time. We will give you notice via email or text if we do so. By continuing to take part in the service subsequent to any revision of these Terms and Conditions, entrants shall be deemed to have agreed to any such new or amended terms.

If any provision of these Terms and Conditions is held to be invalid by a court of law or similar, such invalidity shall not affect the enforceability of any other provisions not held to be invalid.